



December 28, 2018

Web Announcement 1792

## **Modernization: Attention All Providers: Prior Authorization Requests and Related Documents Will Not Be Accepted by Fax or Mail as of January 26, 2019**

The Division of Health Care Financing and Policy (DHCFP) will implement a new, modernized Medicaid Management Information System (MMIS) on February 1, 2019. With the implementation of the modernized MMIS, prior authorizations and related documents will be required to be submitted electronically. Faxed or mailed prior authorization requests or documents will not be accepted by Nevada Medicaid beginning January 26, 2019.

- Providers are encouraged to submit their prior authorizations electronically via the Provider Web Portal **now**.
- **January 26, 2019**, through **January 28, 2019**, will be a blackout period for prior authorization submissions as Nevada Medicaid prepares for the go-live of the new MMIS. Therefore, Nevada Medicaid will extend the timeliness submission requirements on prior authorization requests due January 28, 2019, by three business days.
- Beginning **January 29, 2019**, all prior authorization requests must be submitted on the Provider Web Portal.
  - (Note: Dental providers will be allowed to mail required dental images that the provider is unable to submit electronically.)
- These paperless instructions and dates do not apply to pharmacy requests. The pharmacy prior authorization process will not change as providers will continue to call, fax or use the portal for medication authorization requests.

Provider trainings for the new MMIS will begin January 7, 2019. Please visit the [Modernization Project](#) webpage to access the training calendar and register today.